How to optimise life cycle costs of your 112 system

Nicklas Spångberg 21 May 2014



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Emergency response – International trends



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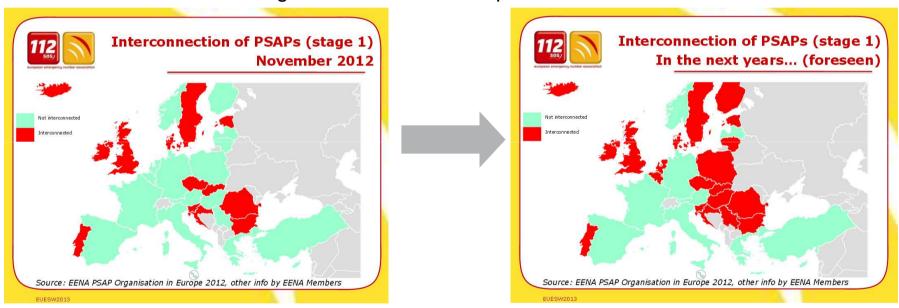






112 service transformation

It is a transformation challenge. You need a master plan to succeed



Source: European Emergency Number Association

http://www.eena.org/ressource/static/files/2013_04_16_psaporgeurope.pdf



Drivers for change



Improved public safety service

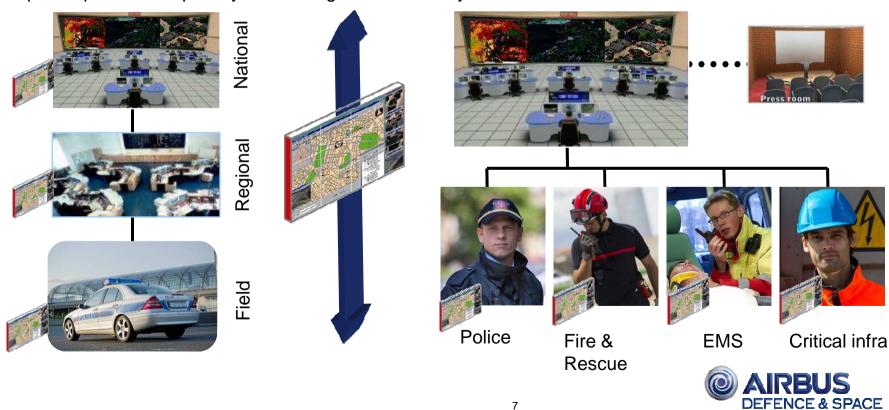
Improved efficiency – OPEX savings



Common operating picture and data interoperability Fundamental enablers for better public safety service

Common understanding of situation is the basis for interoperability

Ability to share Common Operating Picture (situation information) via data in a controlled manner is the pre-requisite for capability to work together effectively



Achieving interoperability Smooth migration de-risks transition, optimises total life-cycle cost



Voice - RCS9500

Customise to your needs - User Interface

- Fully customisable
- Easy to modify drag and drop

Minimise risk - PMR network integration

- Done tested guaranteed roadmap synchronised with TETRA network by Airbus Defence and Space
- Simple interface for all control centre applications



Data – Mobile Data Gateway

Exchange messages and data between

- Different control room systems
- Control room and field command systems

Locate people and vehicles

Seamless access over multiple networking technologies

Creates ability to adapt solution to changing operational process while keeping project timeline and budget

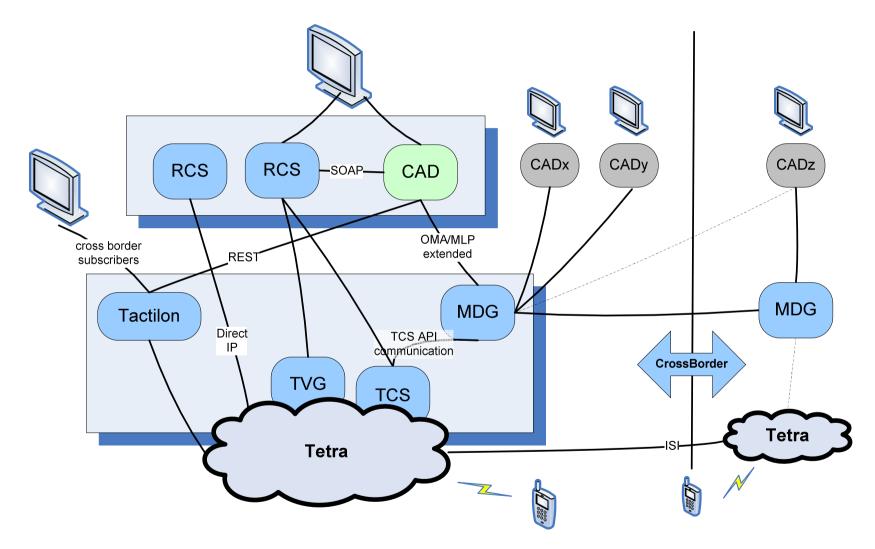




Field command systems Improve interoperability further RCS CADy **RCS IDS** CADx CAD SOAP-OMA/MLP extended **REST** MDG OM100 Tactilon Direct TCS APL communication TVG **TCS** Commercial **MVNO** Tetra SAFEcommand Response

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Cross border communication – interoperable voice and data







Summary

Optimising 112 life cycle cost – Voice and data interoperability is required to improve public safety service and operational efficiency

Way forward – TETRA has become the de facto standard for voice interoperability. Emergency response centres and Control rooms should aim to de-risk transformation going forward

De-risking transformation – RCS9500 and Mobile Data Gateway form a risk-free, future-proof basis for control room interoperability





Thank You for Listening

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